



# DIPLOMA IN COMMUNITY SERVICES

CHC52015

## What you need to know

Star College Australia is a specialist training provider a training team of experienced community service professionals.

Through this team of industry professionals, you can achieve a nationally accredited qualification CHC52015 Diploma in Community Services.

## How does it work?

You will be asked to complete 16 subjects via workbook through face-to-face classes (where numbers are applicable), distance education, blended delivery, or online learning. You choose the methods that suits you.

You may also apply for Recognition of Prior Learning (RPL) if you believe you already have the knowledge and skills relevant to a particular unit. An RPL application must be submitted at the time of enrolment and the onus is on the student to provide sufficient, current, valid and authentic evidence against each of the units.

Where gaps in evidence remain – that is that you cannot be considered competent on the evidence provided, gap training will be made available to you.

To achieve this qualification, the student must complete at least 100 hours of work placement as detailed in the assessment requirements of the units of competency.

Online or distance students will be required to attend online e-Classes provided or attend hub workshops when they are provided, to complete any performance requirements.

Successful candidates will need to complete 16 units of competency comprising 8 mandatory core and 8 elective units.

Elective units have been chosen to meet industry standards.

### Core Units

- CHCLEG003 Manage legal and ethical compliance
- HLTWHS004 Manage work health and safety
- CHCCOM003 Develop workplace communication strategies
- CHCDIV003 Manage and promote diversity
- CHCDEV002 Analyze impacts of sociological factors on clients in community work and services
- CHCCCS007 Develop and implement service programs
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice

### Elective Units

- CHCAOD004 Assess needs of client with alcohol and other drugs issues
- CHCMHS001 Work with people with Mental Health issues
- CHCDFV001 Recognise and respond to domestic and family violence
- CHCCSL002 Apply specialist and interpersonal and counselling skills
- CHCCCS004 Assess co-existing needs
- CHCCSM004 Coordinate complex case requirements
- CHCCSM005 Develop, facilitate, review all aspects of case management
- CHCCCS019 Recognise and respond to crisis situations

You will also be required to undertake 100 hours of vocational placement in an approved setting.



**STAR COLLEGE**

A U S T R A L I A

RTO Provider No. 41267

*World of Possibilities*

### What is my investment?

The cost of the program is \$8670 + GST

A payment plan will be negotiated with you or you can use CERTEGY Ezi Pay.

There is also the potential for subsidized training and concessional courses if you meet eligibility criteria.

Successful applicants will only receive certification when program payment is made in full.

Please talk to Admin about your particular circumstances.

We are here to help and can devise an alternative payment plan for you, if required.

### What sort of employment roles could my course lead to?

- Community Care Manager
- Senior Youth Worker
- Housing Manager
- Disability Support Worker
- Community Program Coordinator
- Family Support Worker
- Disability Team Leader
- Support Facilitator
- Welfare Support Worker

Candidates will receive support from an allocated trainer throughout their training.

Candidates will be provided with direct contact details for their trainer.

### How long will the course take?

This is a self-paced program so the time to complete depends on the rate of submission.

It is anticipated the process will take up to 12 - 24 months and is mostly dependent on you completing the assessment so that your assessor can review it.

We will move at your pace and support you to set achievable goals.

### Who are my trainers?

Our team of industry professionals is led by Bibe Roadley, a specialist trainer and passionate advocate with over 20 years of leadership roles and real world experience in the community service sector.

Star College Australia admin will be responsible for scheduling and negotiating training dates and delivery suitable to your workplace and/or personal situation.



**For more information, please contact the friendly team at Star College Australia:**

Phone: 1300 20 60 00

Email: [info@sca.edu.au](mailto:info@sca.edu.au)

 [@StarCollege41267](https://www.facebook.com/StarCollege41267)

[www.sca.edu.au](http://www.sca.edu.au)